

JOB DESCRIPTION

Field Service Engineer – Electrical / Mechanical

NCMT Ltd are the UK agent for leading Japanese machine tool manufacturers Makino and Okuma. We specialise in supplying fully engineered, high-performance metal cutting solutions, from stand-alone machine tools through to complex automated manufacturing cells.

As part of our continued growth, we are expanding our Field Services Team and are seeking to recruit Engineers of both mechanical or electrical background to join the NCMT team.

The role

As a Field Service Engineer, you will provide technical support to customers across the UK, with occasional travel into Europe. The role covers machine installation and commissioning, planned maintenance, breakdown support, fault diagnosis and ongoing customer support, both before and after installation.

Key responsibilities include:

- Installation of new machines in our technical centre and at customers sites
- Planned servicing of machines
- Breakdown support on customer machines
- Customer relationship building

About you

You will have a strong engineering background and experience working in a machine tool environment. You will be comfortable working independently as well as also contributing effectively as part of a wider engineering team.

The ideal candidate will have:

Essential skills and experience

- Qualifications in mechanical / electrical engineering maintenance disciplines
- A good level of experience working on CNC machine tools (lathes and machining centres)
- Fanuc and Okuma Controls knowledge
- Excellent communication skills, both written and verbal, with a high level of self-motivation and time management
- A full UK driving license and willingness to travel throughout the UK, with occasional travel to Europe and overnight stays as required.

Desirable technical experience

- Mechanical experience such as ballscrew and linear guide replacement, spindle exchange, gib adjustment/scraping, machine geometry and alignment.
- Electrical experience such as fault diagnosis, electrical testing and power supply replacement.
- Experience of EDM machines, including wire and sinker EDM, would be an advantage.



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What we offer

In return, you will join a company at the forefront of machine tool technology, working with world-class equipment and highly skilled colleagues. This is a challenging and rewarding role offering excellent technical exposure and long-term development opportunities.

The package includes:

- Competitive salary
- Company car (plug in / hybrid)
- Private healthcare
- Pension scheme
- Mobile phone and laptop
- Tools, clothing, safety equipment etc.

If you are looking to progress your engineering career within a technically advanced and customer-focused environment, we would welcome your application.